

## SERVICE REQUEST

### CUSTOMER DETAILS

Business / Customer Name

Contact

Address

Suburb

State

Postcode

### GOODS FOR REPAIR

An accurate fault description allows a faster and more accurate repair.

BRAND	DESCRIPTION	SERIAL	FAULT DESCRIPTION	WORK REQUESTED
				<input type="checkbox"/> REPAIR & RETURN <input type="checkbox"/> QUOTE FIRST <input type="checkbox"/> RETURNING EXCHANGE <input type="checkbox"/> NO RETURN REQUIRED
				<input type="checkbox"/> REPAIR & RETURN <input type="checkbox"/> QUOTE FIRST <input type="checkbox"/> RETURNING EXCHANGE <input type="checkbox"/> NO RETURN REQUIRED
				<input type="checkbox"/> REPAIR & RETURN <input type="checkbox"/> QUOTE FIRST <input type="checkbox"/> RETURNING EXCHANGE <input type="checkbox"/> NO RETURN REQUIRED
				<input type="checkbox"/> REPAIR & RETURN <input type="checkbox"/> QUOTE FIRST <input type="checkbox"/> RETURNING EXCHANGE <input type="checkbox"/> NO RETURN REQUIRED

Goods received with our tracking number will be assessed to determine if warranty is applicable.

### TERMS & CONDITIONS

- All repairs (unless specified) are covered by a 12 month warranty. This warranty does not cover failure due to incorrect operation, maintenance or installation.
- Repaired goods that remain uncollected for more than 45 days will be charged to your credit card (card account customers) or disposed of to recover costs (COD customers). A courtesy note will be sent prior to these charges or disposal being carried out.
- All repaired goods are shipped in sealed packaging. Breaking the seal or opening the packaging constitutes the part has been used and may be subject to inspection, testing and repair charges.
- All goods are subject to a minimum service charge irrespective if testing proves there are no faults evident.
- A full list of terms and conditions is available on our website: [www.modulerepair.com.au](http://www.modulerepair.com.au)

### CUSTOMER ACCEPTANCE

I have read, understand and agree to the above terms and conditions.

Print Name

Signature

Date

Format: DD/MM/YYYY